

2642  
JRW

**DOCKET NO. 10628ROUS01U (NORT10-00169)**  
**Customer No. 33000**

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : Michael C.G. Lee  
Serial No. : 09/472,910  
Filed : December 27, 1999  
For : CALL FEATURES FOR AUTOMATIC CALL DISTRIBUTION SYSTEM  
Group No. : 2642  
Examiner : Q.H. Nguyen

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING BY FIRST CLASS MAIL**

Sir:

The undersigned hereby certifies that the following documents:

1. Response to Restriction Requirement; and
  2. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 22, 2004.

Date: 11/22/04

Date: 11/22/2004

Kathy Cedar

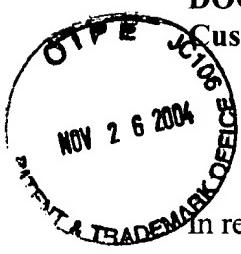
Mailer

Robert D. McCutcheon  
Robert D. McCutcheon  
Reg. No. 38.717

P.O. Drawer 800889  
Dallas, Texas 75380  
Phone: (972) 628-3600  
Fax: (972) 628-3616  
E-mail: *rmccutcheon@davismunck.com*

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Sir:

**RESPONSE TO RESTRICTION REQUIREMENT**

In response to the Restriction Requirement mailed October 22, 2004, Applicants provisionally elect the claims of Group I, claims 2-7, WITH TRAVERSE.

If any issue arises, or if the Examiner has any suggestions for expediting allowance of this application, the Applicant respectfully invites the Examiner to contact the undersigned at the telephone number indicated below or at [rmccutcheon@davismunck.com](mailto:rmccutcheon@davismunck.com).

The Commissioner is hereby authorized to charge any additional fees connected with this communication or credit any overpayment to Deposit Account No. 50-0208.

ATTORNEY DOCKET NO. 10628ROUS01U (NORT10-00169)  
U.S. SERIAL NO. 09/472,910  
PATENT

Respectfully submitted,

DAVIS MUNCK, P.C.

Date: 11/22/2004

  
Robert D. McCutcheon  
Robert D. McCutcheon  
Registration No. 38,717

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Dallas, Texas 75380  
Phone: (972) 628-3600  
Fax: (972) 628-3616  
E-mail: [rmccutcheon@davismunck.com](mailto:rmccutcheon@davismunck.com)